Users log in to the Nationwide Multi-State Licensing System (NMLS) with a user name and password. User names are generated at the time of account creation and cannot be changed. NMLS user names are not case-sensitive.

NMLS passwords must be between 8 and 16 characters in length and include at least 3 of the following characteristics: upper case, lower case, special character, or number. NMLS passwords are case-sensitive and, for security purposes, expire every 90 days. When creating a new password, the system prohibits the use of the user’s last seven passwords.

If a user forgets their NMLS user name or password, self-help options permit users to recover their credentials on their own. For more information on self-help options, review the Retrieve User Name or Reset Password resources.

New users also have the ability to request an NMLS account using the Request an Account link. For more information on requesting an account, review the Requesting an Account resource.

This page also contains an Important System Messages section that provides important updates or reported issues related to the system.

The NMLS Call Center is also available to assist with entitlement issues. The Call Center can be contacted at 1-855-NMLS-123 (1-855-665-7123).

Definitions and Charts
Not Applicable
How to Log in to NMLS

1. Enter your User Name and Password in the corresponding data fields.
2. Click the Log In button (see Figure 2).

![Image: Log in to NMLS](image)

3. Review the Industry Terms of Use and click the I Agree button.

Additional Resources

- About NMLS
- NMLS Call Center Information
- NMLS Hours of Operation
- NMLS Data Security Overview
- How to Log in to NMLS