NY Mortgage Banker Branch License
Surrender Checklist (Branch)

CHECKLIST SECTIONS
- General Information
- Requirements Completed in NMLS
- Requirements Submitted Outside of NMLS

GENERAL INFORMATION

Instruction

1. File the surrender request through NMLS.
2. There is no fee to surrender.

All required jurisdiction (state) specific documents must be received by the Department within 10 days of the electronic filing through NMLS. If after receipt of all jurisdiction specific (state) documents, a surrender application is determined to be incomplete, deficiencies will be posted as “License Items” on NMLS identifying the items and matters that must be addressed for the Department to finalize the surrender of the Mortgage Banker Branch License.

The surrender request will not be processed and updated in the NMLS if all jurisdiction (state) specific documents or responses fully addressing all such License items and matters to the satisfaction of the Department is not received.

Approval

After the application has been processed, the applicant will receive written notification of the Department’s acceptance of the surrender.

Help Resources
- Company License Surrender Requests Quick Guide
- License Status Review & Definitions Quick Guide

Agency Contact Information

Contact Mortgage Banking business unit licensing staff via email at mortgage banker@dfs.ny.gov for additional assistance.

Please note that an applicant’s NMLS Identification Number must be included on every document submitted to the Department.

If originals are required, the original document MUST be mailed in hard copy to the following address:

New York State Department of Financial Services
Attention: Mortgage Banking – Supervision Unit
One State Street
New York, NY 10004

THE APPLICANT/LICENSEE IS FULLY RESPONSIBLE FOR ALL OF THE REQUIREMENTS OF THE LICENSE FOR WHICH THEY ARE APPLYING. THE AGENCY SPECIFIC REQUIREMENTS CONTAINED HEREIN ARE FOR GUIDANCE ONLY TO FACILITATE APPLICATION THROUGH NMLS. SHOULD YOU HAVE QUESTIONS, PLEASE CONSULT LEGAL COUNSEL.
### REQUIREMENTS COMPLETED IN NMLS

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<tr>
<th>Complete</th>
<th>NY Mortgage Banker Branch License</th>
<th>Submitted via...</th>
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<tbody>
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<td></td>
<td><strong>Submission of Surrender Request through Branch Form (MU3):</strong> Request the surrender of the license through the submission of the Branch Form (MU3). See the <a href="#">Company License Surrender Requests Quick Guide</a> for instructions.</td>
<td>NMLS</td>
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### REQUIREMENTS SUBMITTED OUTSIDE OF NMLS

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<th>Complete</th>
<th>NY Mortgage Banker Branch License</th>
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|          | **Cover Letter:** All surrender request must be accompanied by a cover letter on company letterhead signed by an authorized officer or principal owner of the company as listed in the Department’s records. The cover letter must address the licensee’s intention to terminate the branch’s New York operations and provide the following information:  
  (A) The name, address, and telephone number of the individual(s) responsible for safekeeping of the books and records subsequent to the surrender; and  
  (B) The name, address, and telephone number of the individual(s) responsible for handling consumer complaints for the surrendered branch office. | Email to: [MBELECTRONIC@dfs.ny.gov](mailto:MBELECTRONIC@dfs.ny.gov)  
**Note:** The Original Signature Document must also be received by the Department within 10 days of the submission of the application through NMLS  
**Mail to:**  
NYS Department of Financial Services  
Attention: Mortgage Banking – Supervision Unit  
One State Street, New York, NY 10004 |
|          | **Return Original License:** You must return the original branch office license issued by the New York State Department of Financial Services or the New York State Banking Department.  
**Note:** If your license has been lost or misplaced, you must submit a notarized Lost License and Certificate Affidavit.  
Click link to download the Lost License and Certificate Affidavit [NY-DFS Mortgage Banking Common Forms and Resources](#) | Mail To:  
NYS Department of Financial Services  
Attention: Mortgage Banking – Supervision Unit  
One State Street, New York, NY 10004 |
|          | **Pipeline Report:** Provide a list of all loans in the pipeline of the respective branch office(s) as of the date the surrender is filed in the NMLS. The listing must include the date of application, name of borrower(s), property address, proposed loan amount, fees, and anticipated closing date. Also identify the new location responsible for finalizing the processing or origination of loans in the surrendered branch pipeline | Mail To:  
NYS Department of Financial Services  
Attention: Mortgage Banking – Supervision Unit  
One State Street, New York, NY 10004 |