

#	General Enhancements
1	Call Center Dashboard Extensions – Develop remaining changes requested for NMLS Call Center representative’s view in NMLS in order to streamline call processing and handling.
2	Update Work Items by Category - Ability to update regulator’s work items by category in the work list, so individual items within a category do not need to be marked separately as complete. Examples include the ability to bulk complete/archive multiple work items.
3	Work List sorting/filtering – Continue work on filtering, sorting and assignment of work list for regulators and industry including the ability to automatically assign work items by license type.
4	Agency Ability to Change License Type – Allow state agencies to facilitate license type changes on new applications in the initial “Pending/ Incomplete” license status. This occurs frequently in agencies that have similar license types and applicants frequently submit a request for the incorrect license type.
5	Section 508 Compliance Updates – Implement required 508 Compliance updates for the Federal Registry and identify areas within NMLS that also require 508 updates. Compliance standards are set by Section 508 of the Rehabilitation Act of 1973 that requires federal agencies to provide software and website accessibility to people with disabilities. When websites are 508 Compliant, they are accessible to all users, regardless of their disability.
6	License Item Management – Allow regulators to assign external facing due dates to license items and access a dashboard to follow-up on license items with assigned due dates. The internal ability already exists so this is an extension of the current functionality.
7	UAAR (Uniform Authorized Agent Reporting) – Provide better ability to modify uploaded agent information.
8	Notifications for Mortgage Call Report (MCR) and Financial Statement (FS) Deadlines – Proactively send notifications to licensees that they have an upcoming deadline for MCR and financial statement filings.
9	Highlight Adverse Statuses – Review ways to identify adverse statuses within the license list so regulators are alerted to denials, revocations, etc. when viewing the license list. Currently the System has an Adverse Status column header

	on both the State License/Registration List and the Snapshots, however regulators have continued to ask for more prominent display of adverse statuses or indicators throughout the entity’s record.
10	Regulator Dashboard –Build a dashboard for regulators containing information to help NMLS navigation, similar to the industry dashboard.
11	Enforce Consistency for Company and Branch Other Trade Names – Only allow a company’s branch to select an Other Trade Name that has already been added to the Company Form (MU1) and continue to enforce this consistency between the Company and Branch forms, as both records are maintained in NMLS.
12	Course Authentication – Implement streamlined student authentication for online NMLS PE and CE courses.
13	Education Tracking - Track education requirements for individuals who are not state licensed MLOs.