



## CT Debt Adjuster For-Profit License New Application Checklist (Company)

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Section 36a-656 of the Connecticut General Statutes requires activity subject to licensure to be conducted at an office in a state, as defined in section 36a-2. State means any state of the United States, the District of Columbia, any territory of the United States, Puerto Rico, Guam, American Samoa, the trust territory of the Pacific Islands, the Virgin Islands and the Northern Mariana Islands.

### CHECKLIST SECTIONS

- [General Information](#)
- [License Fees](#)
- [Requirements Completed in NMLS](#)
- [Requirements/Documents Uploaded in NMLS](#)
- [Requirements Submitted Outside of NMLS](#)

### GENERAL INFORMATION

#### Who Is Required to Have This License?

This license is required for any person engaged in the business in the business of debt adjustment in this state. A person must obtain a license for the main office and for each branch office where such business is conducted in accordance with the provisions of sections 36a-655 to 36a-665.

“Debt adjustment” means, for or with the expectation of a fee, commission or other valuable consideration, receiving, as agent of a debtor, money or evidences thereof for the purpose of distributing such money or evidences thereof among creditors in full or partial payment of obligations of the debtor; and debtor means any individual who has incurred indebtedness or owes a debt for personal, family or household purposes.

Connecticut has two types of licenses for debt adjusters: one for persons who are engaged in the business of debt adjustment as a “bona fide nonprofit organization” and one for persons who are engaged in the business of debt adjustment for profit. These checklists apply to persons who are engaged in the business of debt adjustment for profit.

**Note:** If the company is a “bona fide nonprofit organization” as defined in Section 36a-655 of C.G.S., please see the Connecticut Debt Adjuster Non-Profit Checklists.

#### Who does not need the debt negotiation license?

- Any attorney admitted to the practice of law in this state who engages in debt adjustment as an ancillary matter to such attorney’s representation of a client;
- Any bank, fiduciary or financing or lending institution authorized to transact business in this state or any other state, which performs debt adjustment in the regular course of its principal business;
- Any title insurance or abstract company authorized to transact business in this state or any other state, while doing an escrow business; and
- Any person acting pursuant to any law of this state or of the United States or acting under the order of a court.

#### Activities Authorized Under This License

- Debt Settlement/Debt Adjuster
- Debt Management/Credit Counseling
- Credit Repair

## Pre-Requisites for License Applications

- **Bond Amount:** \$40,000 or if you have acquired the business of a predecessor debt adjuster, the bond amount shall be the greater of: (a) \$40,000; or (b) the lesser of: (i) the amount that is twice the amount of the average daily balance of the payments received by the predecessor from Connecticut debtors in connection with the predecessor's debt adjustment activity during the preceding twelve months ending July thirty-first; or (ii) \$1 million dollars.
- **Financial Statement:** Audited Financial Statement which cannot be dated more than 12 months prior to the application date, must be provided via NMLS
- **Total License Cost:** \$900 including NMLS processing fee

**Connecticut Department of Banking does not issue paper licenses for this license type.**

## Document Uploads Guidance

Documents that must be uploaded to the *Document Uploads* section of the Company Form (MU1) in NMLS are indicated in the checklist below. When uploading documents:

- Follow the guidance in [Document Upload Descriptions and Examples](#).
- Only upload documents relevant to the company application.
- Only upload documents where there is a selectable document category. If inappropriate documents are uploaded that should not be, you will be contacted by your regulator and asked to remove them from NMLS.
- Do not upload the same company documents multiple times. Generally, unless the document is state-specific, if the document has already been uploaded for another state, a new upload is not required unless changes have been made.
- If a document previously uploaded has been revised, delete the old document and replace it with the new document (history of the old document will remain in NMLS).
- For state-specific documents (e.g., Surety Bonds), be sure to indicate the applicable state.

## Helpful Resources

- [Company Form \(MU1\) Filing Instructions](#)
- [Document Upload Descriptions and Examples](#)
- [Individual Form \(MU2\) Filing Quick Guide](#)
- [Financial Statements Quick Guide](#)
- [Payment Options Quick Guide](#)
- [License Status Definitions Quick Guide](#)

## Agency Contact Information

Contact Consumer Credit staff by phone at (860) 240-8225 or send your questions via email to [dob.ccl@ct.gov](mailto:dob.ccl@ct.gov) for additional assistance.

*For U.S. Postal Service & Overnight Delivery:*  
Connecticut Department of Banking  
Consumer Credit Division  
260 Constitution Plaza  
Hartford, CT 06103-1800

THE APPLICANT/LICENSEE IS FULLY RESPONSIBLE FOR ALL OF THE REQUIREMENTS OF THE LICENSE FOR WHICH THEY ARE APPLYING. THE AGENCY SPECIFIC REQUIREMENTS CONTAINED HEREIN ARE FOR GUIDANCE ONLY TO FACILITATE APPLICATION THROUGH NMLS. SHOULD YOU HAVE QUESTIONS, PLEASE CONSULT LEGAL COUNSEL.

LICENSE FEES - Fees collected through NMLS are NOT REFUNDABLE OR TRANSFERABLE.		
Complete	CT Debt Adjuster For-Profit License	Submitted via...
<input type="checkbox"/>	<b>CT License/Registration Fee:</b> \$800 <b>NMLS Initial Processing Fee:</b> \$100	NMLS (filing submission)
<input type="checkbox"/>	<b>Credit Report for MU2 Individual:</b> \$15 per control person.	NMLS
<input type="checkbox"/>	<b>FBI Criminal Background Check for MU2 Individual:</b> \$36.25 per person.	NMLS
REQUIREMENTS COMPLETED IN NMLS		
Complete	CT Debt Adjuster For-Profit License	Submitted via...
<input type="checkbox"/>	<b>Submission of Company Form (MU1):</b> Complete and submit the Company Form (MU1) in NMLS. This form serves as the application for the license/registration through NMLS.	NMLS
<input type="checkbox"/>	<b>Financial Statements:</b> Upload an audited financial statement prepared by a CPA in accordance with Generally Accepted Accounting Principles dated within 90 days of your fiscal year end. Financial statements should include a balance sheet, income statement, and statement of cash flows and all relevant notes thereto. <b>Note:</b> Financial statements are uploaded separately under the Filing tab and <i>Financial Statement</i> submenu link. See the <a href="#">Financial Statements Quick Guide</a> for instructions.	NMLS
<input type="checkbox"/>	<b>Other Trade Name:</b> If operating under a name that is different from the applicant's legal name, that name must be listed under the <i>Other Trade Names</i> section of the Company Form (MU1). Connecticut does not limit the number of other trade names. It is the applicant's responsibility to ensure that all names are properly registered with the required municipality or government agency.	NMLS
<input type="checkbox"/>	<b>Resident/Registered Agent:</b> The Resident/Registered Agent must be listed under the <i>Resident/Registered Agent</i> section of the Company Form (MU1) and must match the information currently on record with Connecticut Secretary of the State.	NMLS
<input type="checkbox"/>	<b>Primary Contact Employees:</b> The following individuals must be entered into the <i>Contact Employees</i> section of the Company Form (MU1). <ol style="list-style-type: none"> <li><b>Primary Company Contact</b></li> <li><b>Primary Consumer Complaint Contact (Regulator)</b></li> </ol>	NMLS
<input type="checkbox"/>	<b>Non-Primary Contact Employees:</b> An individual should be identified for the following areas in the <i>Contact Employees</i> section of the Company Form (MU1): <ol style="list-style-type: none"> <li>Exam Billing</li> <li>Licensing</li> <li>Consumer Complaint (Public)</li> <li>Exam Delivery</li> <li>Accounting</li> <li>Litigation</li> <li>Consumer Complaint (Regulator)</li> <li>Legal</li> <li>Pre-Exam Contact</li> </ol>	NMLS

<input type="checkbox"/>	<p><b>Bank Account:</b> Bank account information must be completed for the company's Operating and Trust accounts in the <i>Bank Account</i> section of the Company Form (MU1). The following bank account information must be completed for in the <i>Bank Account</i> section of the Company Form (MU1).</p> <ul style="list-style-type: none"> <li>• Account Type</li> <li>• Name of Bank</li> <li>• Address of Bank</li> <li>• Account Number</li> </ul>	NMLS
<input type="checkbox"/>	<p><b>Disclosure Questions:</b> Upload complete details of all events or proceedings for each "Yes" response to the Disclosure Questions for the Company, each control Person and Qualifying Individual on NMLS Company Form and Individual Form. Upload copies of any applicable orders or supporting documents into appropriate Disclosure Explanations sections. Include official court documents for any judgment(s), felony or misdemeanor conviction(s) and all related documents for any outstanding judgment(s) or lien(s) including evidence of payment.</p> <p>See the <a href="#">Company Disclosure Explanations Quick Guide</a> for instructions.</p>	Upload in NMLS in the <i>Disclosure Explanations</i> section of the Company Form (MU1) or Individual Form (MU2).
Note	<p><b>Control Person</b> means, "an individual that directly or indirectly exercises control over another person. Any person that (A) is a director, general partner or executive officer; (B) in the case of a corporation, directly or indirectly has the right to vote ten per cent or more of a class of any voting security or has the power to sell or direct the sale of ten per cent or more of any class of voting securities; (C) in the case of a limited liability company, is a managing member; or (D) in the case of a partnership, has the right to receive upon dissolution, or has contributed, ten per cent or more of the capital, is presumed to be a control person. For purposes of this subdivision, "control" means the power, directly or indirectly, to direct the management or policies of a company, whether through ownership of securities, by contract or otherwise."</p>	N/A
<input type="checkbox"/>	<p><b>Direct Owner/Executive Officer and Control Person (MU2) Attestation:</b> Complete the Individual Form (MU2) in NMLS. This form must be attested to by the applicable person before it is able to be submitted along with the Company Form (MU1).</p>	NMLS
<input type="checkbox"/>	<p><b>Qualifying Individual:</b> Must recognize an individual who is responsible for the actions of the licensee. Complete the Individual Form (MU2) in NMLS. This individual must be listed in the <i>Qualifying Individual</i> section of the Company Form (MU1).</p> <p><b>Note:</b> The Qualifying Individual is required to meet <u>minimum criminal and credit background check requirements</u>. The individual will be required to authorize a criminal background check and credit report through NMLS.</p>	NMLS
<input type="checkbox"/>	<p><b>Qualified Individual (MU2) Attestation:</b> Complete the Individual Form (MU2) in NMLS. This form must be attested to by the applicable qualified individual before it is able to be submitted along with the Company Form (MU1).</p>	NMLS
<input type="checkbox"/>	<p><b>Credit Report:</b> MU2 Individuals are required to authorize a credit report through NMLS. Individuals will be required to complete an Identity Verification Process (IDV) along with an individual attestation before a license request for your company can be filed through NMLS. This authorization is made when the Individual Form (MU2) is submitted as part of the Company Form (MU1).</p>	NMLS

<input type="checkbox"/>	<p><b>FBI Criminal Background Check Requirements:</b> MU2 Individuals on the Company Form (MU1) are required to authorize an FBI criminal background check (CBC) through NMLS. After authorizing an FBI criminal background check through the submission of the Company Form (MU1) and Individual Form (MU2), you must schedule an appointment to be fingerprinted if new prints are required.</p> <p>See the <a href="#">Criminal Background Check section</a> of the NMLS Resource Center for more information.</p> <p><b>Note:</b> If you are able to 'Use Existing Prints' to process the FBI criminal background check, you DO NOT have to schedule an appointment. NMLS will automatically submit the fingerprints on file.</p>	NMLS
<b>REQUIREMENTS/DOCUMENTS UPLOADED IN NMLS</b>		
<b>Complete</b>	<b>CT Debt Adjuster For-Profit License</b>	<b>Submitted via...</b>
<input type="checkbox"/>	<p><b>Business Plan:</b> Upload a business plan outlining the following information:</p> <ul style="list-style-type: none"> <li>• Marketing strategies</li> <li>• Products</li> <li>• Target markets</li> <li>• Fee schedule</li> <li>• Operating structure that the applicant intends to employ.</li> </ul> <p>This document should be named <i>[Company Legal Name] Business Plan</i>.</p> <p><b>Note:</b> If the existing uploaded business plan already includes the above information, an additional document does not need to be uploaded.</p>	<p><b>Upload in NMLS:</b> under the Document Type <u>Business Plan</u> in the <i>Document Uploads</i> section of the Company Form (MU1).</p>
<input type="checkbox"/>	<p><b>Certificate of Authority/Good Standing Certificate:</b> Applicant must register with the Connecticut Secretary of the State as applicable.</p>	N/A
<input type="checkbox"/>	<p><b>Document Samples:</b> Upload a written contract, plan or agreement between a debt adjuster and a consumer for performance of debt adjustment services and the fees to be charged for such services. One agreement should be uploaded per State.</p> <p>This document should be named <i>CT Debt Adjuster Agreement</i>.</p>	<p><b>Upload in NMLS:</b> under the Document Type <u>Document Samples</u> in the <i>Document Uploads</i> section of the Company Form (MU1).</p>
<input type="checkbox"/>	<p><b>Formation Documents:</b> Determine classification of applicant's legal status and submit a State certified copy of the documentation detailed below. Original formation documents and all subsequent amendments including a list of any name changes.</p> <p><b>General Partnership:</b></p> <ul style="list-style-type: none"> <li>• Partnership Agreement (including all amendments)</li> </ul> <p><b>Limited Liability Company:</b></p> <ul style="list-style-type: none"> <li>• Articles of Organization (including all amendments)</li> </ul> <p><b>Corporation:</b></p> <ul style="list-style-type: none"> <li>• Articles of Incorporation (including all amendments)</li> </ul>	<p><b>Upload in NMLS:</b> under the Document Type <u>Formation Document</u> in the <i>Document Uploads</i> section of the Company Form (MU1).</p>

<input type="checkbox"/>	<p><b>Management Chart:</b> Submit a Management Chart displaying the applicant’s directors, officers, and managers (individual name and title). Must also identify compliance reporting and internal audit structure. If the existing uploaded Management Chart already includes the above information, an additional document does not need to be uploaded. A company should only upload a single Management Chart.</p> <p>This document should be named <i>[Company Legal Name] Management Chart</i>.</p>	<p><b>Upload in NMLS:</b> under the Document Type <u>Management Chart</u> in the <i>Document Uploads</i> section of the Company Form (MU1).</p>
<input type="checkbox"/>	<p><b>Electronic Surety Bond:</b> Electronic Surety Bond via NMLS in the amount of \$40,000 furnished and submitted by a surety company authorized to conduct business in CT. See the <a href="#">ESB Adoption Table</a> and the <a href="#">ESB for NMLS Licensees page</a> of the NMLS Recourse Center for more information.</p> <p>If you have acquired the business of a predecessor debt adjuster, the bond amount shall be the greater of:</p> <ul style="list-style-type: none"> <li>(a) \$40,000; or</li> <li>(b) the lesser of: (i) the amount that is twice the amount of the average daily balance of the payments received by the predecessor from Connecticut debtors in connection with the predecessor’s debt adjustment activity during the preceding twelve months ending July thirty-first; or (ii) \$1 million dollars.</li> </ul>	<p><b>Electronic Surety Bond in NMLS</b></p>