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## NMLS Ombudsman Virtual Meeting

*September 6, 2023*

### ***Executive Summary***

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On September 6, 2023, the NMLS Ombudsman, Jim Payne, Director of Examinations and Assistant Deputy, Consumer and Mortgage Lending Division for the Kansas Office of the State Bank Commissioner, hosted the fall virtual NMLS Ombudsman meeting. 277 individuals attended the meeting.

[Click here](#) to view the full meeting recording. [Click here](#) to access the full agenda, including submission exhibits.

The meeting focused on three topics submitted and presented by industry representatives. Dara Duguay (Credit Builders Alliance), Zachary Bezold (IRC's Center for Economic Opportunity), and Andy Posner (Capital Good Fund) discussed barriers to nonprofit state consumer lending licensing and the need for a model law. Rick Hill (Mortgage Bankers Association) and Josh Weinberg (First Line Compliance) discussed the MBA's comments on the Mortgage Call Report Form Version 6 2024 Q1 Release. Christine Summer (Primary Residential Mortgage, Inc.) raised issues her company experienced related to employment reporting and registered locations in NMLS.

In addition to the industry submitted topics, Dave Dwyer (CSBS) provided updates on the NMLS Program, and Courtney Gifford (CSBS) discussed the upcoming NMLS renewal season.

Mr. Payne invited the following regulatory and industry experts to participate in the discussion of the topics:

- Scott Corscadden (Alabama State Banking Department)
- Kelly O'Sullivan (Montana Division of Banking & Financial Institutions)
- William Purce (Texas Department of Savings and Mortgage Lending)
- Eric Turner (Colorado Division of Real Estate)

Stephanie Buonomo, Paul Ferree, and Steve Lantzas from CSBS also participated in the meeting.